

CENTRALLY
MANAGED CONSOLE
ACCESS SERVER



# DIGI CONNECT IT 16/48

Centrally manage routers, firewalls, servers and other critical IT infrastructure over LTE or enterprise WAN

Reduce downtime, and simplify cabling, deployment, maintenance and change management. The highly redundant design of Connect® IT 16/48 with dual Ethernet, dual SFP+ and dual power (field replaceable) provides a robust and resilient solution for demanding IT infrastructure management applications. Flexible power supply kits offer the ability to deploy the product into hot or cold aisles. Software selectable reversing serial cable pinout allows straight-through connectivity to most IT infrastructure devices.

Digi Remote Manager® (DRM) provides a single pane of glass interface to all devices across the enterprise and around the world, enabling management of complex, hyperscale and edge compute equipment.

Digi CORE™ LTE modems offer dual SIM support across the family of Digi enterprise routers and now Connect IT 16/48 products. These products are managed globally using DRM and enable network backup for mission critical data delivery for remote locations.

Finance, healthcare, global commerce and managed service companies can use the Connect IT 16/48 to help deliver the highest levels of reliability in support of their critical businesses.

### **FEATURES AND BENEFITS**

- Digi CORE LTE modems support Cat-M, Cat 1, Cat 4 and Cat 6 in multiple regions
- Power supply kit provides dual replaceable redundant internal power
- Digi Connect IT 16
  - (16) RJ-45 RS-232 (standard/reversed mode selectable)
- Digi Connect IT 48
  - (48) RJ-45 RS-232 (standard/reversed mode selectable)
- Digi Foundations™ 1-, 3- or 5-year subscription available

# DIGI REMOTE MANAGER® INTERNET DATA CENTER Digi CORE LTE Modem WAN Firewall Router Computer SERVER RACK

### **RELATED PRODUCTS**









Digi CORE

Digi Remot

| SPECIFICATIONS                       | DIGI CONNECT® IT 16  | DIGI CONNECT® IT 48  |
|--------------------------------------|--|--|
| CELLULAR                             |  |  |
| CORE MODULE SUPPORT                  | (1) Digi CORE™ module compliant socket (see accessories list for     | recommended modules)   |
| SOFTWARE AND MANAGEMENT              |  |  |
| REMOTE MANAGEMENT                    | Digi Remote Manager® (cloud based); SNMP                             |  |
| LOCAL MANAGEMENT                     | WebUI (HTTPS); CLI (SSH, serial console, direct SSH to serial por    | ts)  |
| MANAGEMENT/<br>TROUBLESHOOTING TOOLS | FTP, SFTP, SCP; protocol analyzer with PCAP for Wireshark; even      | t logging with Syslog and SNMP; NTP/SNTP                             |
| MEMORY                               | 2 GB RAM, 8 GB flash   |  |
| SECURITY                             | Implements Digi TrustFence® and supports Digi Remote Manage          | r (DRM)  |
| CONNECTIONS                          |  |  |
| SFP+                                 | (2) 10 Gb capable SFP+ sockets                                       |  |
| ETHERNET                             | (2) 10/100/1000 Ethernet   |  |
| SERIAL                               | (16) RS-232 serial RJ-45 (support standard or reversed mode)         | (48) RS-232 serial RJ-45 (support standard or reversed mode)         |
| CONSOLE                              | (1) RS-232 serial RJ-45 console port                                 | (1) RS-232 serial RJ-45 console port                                 |
| USB                                  | (2) USB 3.1 Gen 1 (Type A)   |  |
| SD                                   | (1) SD/SDHC/SDXC socket  |  |
| PHYSICAL                             |  |  |
| DIMENSIONS (L x W x H)               | 444 mm x 300 mm x 44 mm (17.48 in x 11.81 in x 1.73 in)              |  |
| WEIGHT                               | 5.10 kg (11.25 lbs) with power supply kit installed                  | 5.28 kg (11.65 lbs) with power supply kit installed                  |
| STATUS LEDS                          | Front: device power, status; (2) Ethernet (link/active) console (Tx  | r/Rx); 16/48 (Tx/Rx); Back: (2) PSU, status, WWAN signal/service     |
| POWER REQUIREMENTS                   |  |  |
| POWER INPUT                          | Redundant 100-240 V $\sim$ 50-60 Hz $$ 2.4 A max for each power supp | ly   |
| POWER CONSUMPTION                    | 30.5 W   | 39 W   |
| POWER SUPPLY KITS                    | Port side intake or port side exhaust redundant replaceable pow      | ver supplies (device requires one power supply kit, see accessories) |
| ENVIRONMENTAL                        |  |  |
| OPERATING TEMPERATURE                | 0° C to 50° C (32° F to 122° F)                                      |  |
| STORAGE TEMPERATURE                  | 0° C to 70° C (32° F to 158° F)                                      |  |
| RELATIVE HUMIDITY                    | 5% to 95% (non-condensing)   |  |
| APPROVALS                            |  |  |
| SAFETY                               | UL 60950, CSA 22.2 No. 60950, EN60950, EN62368                       |  |
| EMISSIONS/IMMUNITY                   | CE, FCC Part 15 Class A, IC, AS/NZS CISPR 22, EN55024, EN55032       |  |
| WARRANTY                             |  |  |
| PRODUCT WARRANTY*                    | 5-year + Digi Foundations™   |  |

<sup>\*</sup>Digi Foundations can extend the standard five-year warranty to a Limited Lifetime Warranty that provides replacement with a new or similar Digi product for a period of five years from the date of purchase. After five years from the purchase date, the warranty value will revert to a 40 percent credit towards the MSRP of an equivalent product from Digi.



| ENTERPRISE SOFTWARE | DESCRIPTION   |
|---------------------|---|
| PROTOCOL SUPPORT    | HTTP, HTTPS, FTP, SFTP, SSL, SNMP v3, SSH and CLI for web management; Remote management via Digi Remote Manager; SMS management, protocol analyzer, ability to capture PCAP for use with Wireshark; DynDNS; Dynamic DNS client compatible with BIND9/No-IP/DynDNS   |
| SECURITY/VPN        | IP filtering, stateful inspection firewall with scripting, address and port translation; VPN: IPSec with IKEv1, IKEv2, NAT Traversal; SSL, SSLv2, SSLv3, OpenVPN client and server; Cryptology: SHA-1, MD5, SHA2-256, SHA2-384, SHA2-512, RSA; Encryption: DES, 3DES and AES up to 256-bit (CBC mode for IPSec); Authentication: RADIUS, TACACS+, TOTP, HOTP; X-509 certificates; MAC address filtering; VLAN support |
| ROUTING/FAILOVER    | IP pass-through; NAT, NAPT with IP port forwarding; Ethernet bridging; GRE; Multicast routing; Network protocols: DHCP, PPPoE, Ethernet, cellular; Routing protocols: RIP (v1, v2), OSPF, BGP, Babel, IS-IS; RSTP (Rapid Spanning Tree Protocol); IP failover: VRRP, Ping, DNS, custom; Automatic failover/failback to second GSM network/standby APN   |
| OTHER PROTOCOLS     | DHCP; Dynamic DNS client compatible with BIND9/No-IP/DynDNS; QoS via TOS/DSCP/WRED  |

### **DIGI REMOTE MANAGER®**



### **INFRASTRUCTURE**

- Hosted in a commercial-grade SAS 70-certified environment
- Superior availability, operating to 99.9% or greater
- Open APIs available to support application development

### **CAPABILITIES**

- Centralized management of remote devices over 3G/4G/LTE
- Define standard configurations and automatically monitor individual devices for PCI security compliance
- Report and alert on performance statistics, including connection history, signal quality, latency, data usage and packet loss
- No servers or applications to operate and maintain
- Complete tasks for your entire device network in minutes
- Edit configurations and update firmware for your individual devices or groups
- Monitor the status and location of your remote device via a web browser
- Active or deactivate cellular lines and monitor data to ensure you never incur overage charges

### **SECURITY**

- Certified SSAE-16 facilities
- Over 175 security controls in place to protect your data
- Enables compliance with security frameworks like PCI, HIPAA, NIST and more
- Earned SkyHigh's Cloud Trust Program highest ranking of Enterprise-Ready

### DIGI FOUNDATIONS™



### IT'S TIME TO CONNECT WITH CONFIDENCE

The convenient, comprehensive and secure way to integrate IoT communications hardware, device management software, global support and lifetime warranty protection into a connectivity solution to simplify your IoT network growth.

- Digi Remote Manager<sup>®</sup> (DRM) gives you a single point of contact, command and control with sophisticated remote device monitoring and management tools.
- <u>Digi Expert Support</u> is available around the clock, seven days a week, around the world with experts ready to provide technical support by phone, email or online.
- <u>Digi Limited Lifetime Warranty</u> lowers the total cost of ownership with hardware protection and equipment upgrades to expand your network as needs evolve.

Digi Foundations, with DRM, simplifies network and device management – for hundreds or hundreds-of-thousands of Digi or third-party devices – with options to upgrade as technology evolves. Isn't it time you got better connected?

For more information visit: digi.com/foundations



## **PRODUCT IMAGES**

### **DIGI CONNECT IT 16 FRONT**



### **DIGI CONNECT IT 48 FRONT**



### DIGI CONNECT IT 16 AND 48 BACK



| PART NUMBERS  | DIGI CONNECT IT 16 AND DIGI CONNECT IT 48   |
|---|---|
| IT16-1002   | Digi Connect IT 16, console access server with 16 serial ports  |
| IT48-1002   | Digi Connect IT 48, console access server with 48 serial ports  |
| Power supply kits (mandatory accessory, each device requires one kit) |   |
| ITPS-PSIK   | Digi Connect IT 16/48 dual power supply kit, port side intake, use for deployment when serial ports will be serviced in a cold aisle or device will be deployed in an ambient environment |
| ITPS-PSEK   | Digi Connect IT 16/48 dual power supply kit, port side exhaust, use when serial ports will be serviced from hot aisle   |

| ACCESSORIES   | FOR USE WITH ALL DIGI CONNECT IT, DIGI CM™ AND DIGI PASSPORT® MODELS |  |
|---|--|--|
| Serial cable adapters (for Digi Passport, Digi CM, Digi Connect IT) |  |  |
| 76000670  | Digi DB-25 male modem adapter (8-pack)                               |  |
| 76000671  | Digi DB-9 female console adapter (8-pack)                            |  |
| 76000672  | Digi DB-25 male console adapter (8-pack)                             |  |
| 76000673  | Digi DB-25 female console adapter (8-pack)                           |  |
| 76000702  | Digi DB-9 male modem adapter (8-pack)                                |  |

| PART NUMBERS   | DIGI CORE LTE MODEMS   |
|--|--|
| For use with all Digi Connect IT 16 and Digi Connect IT 48 models purchased without a module (RM00 versions) |  |
| ASB-1002-CM03-GLB  | Digi CORE 1002-CM LTE modem; Cat 3; LTE / HSPA+ / EV-DO; Cellular certifications: Verizon, AT&T, Sprint, T-Mobile, PTCRB |
| ASB-1002-CM04-OUS  | Digi CORE 1002-CM LTE modem; Cat 4; LTE / HSPA+; Cellular certifications: Verizon, AT&T, T-Mobile, PTCRB                 |
| ASB-1002-CM06-GLB  | Digi CORE 1002-CM LTE modem; Cat 6; LTE-A / HSPA+; Cellular certifications: Verizon, AT&T, Sprint, T-Mobile, PTCRB       |
| ASB-1002-CM16-GLB  | Digi CORE 1002-CM LTE modem; Cat 6; LTE-A / HSPA+; Cellular certifications: Australia / New Zealand                      |

| DIGI FOUNDATIONS™ | AVAILABLE FOR DIGI CONNECT IT 16 AND DIGI CONNECT IT 48 MODELS  |
|-------------------|---|
| DGF-BDL-STAN-1YR  | Digi Foundations add-on, 1 year, includes Expert Support, Digi Remote Manager, and Limited Lifetime Warranty  |
| DGF-BDL-STAN-3YR  | Digi Foundations add-on, 3 years, includes Expert Support, Digi Remote Manager, and Limited Lifetime Warranty |
| DGF-BDL-STAN-5YR  | Digi Foundations add-on, 5 years, includes Expert Support, Digi Remote Manager, and Limited Lifetime Warranty |

**DIGI SERVICE AND SUPPORT** / You can purchase with confidence knowing that Digi is always available to serve you with expert technical support and our industry leading warranty. For detailed information visit www.digi.com/support.

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